



Dear Guest,

Thank you for spending time with us here at Sterchi Lodge. We hope that you will enjoy yourselves and come to love the lodge and respect the facilities as we do.

Sterchi Lodge is owned, operated, and maintained by Church Street United Methodist Church of Knoxville, TN, and as such, is an extension of the church. The church operates this lodge not for profit but as a mission for all those who seek serenity and peace from the pressures of their daily lives. The structure is maintained almost entirely by volunteers from the church and many of the contents are donated for use at the lodge. Please treat Sterchi Lodge as you would your own church or home.

We want you to enjoy yourselves and have fun during your stay, but please be safe and mindful of how much time and energy of others is required to keep this special place available for your use.

Thank You,

The members of CSUMC and the Sterchi Lodge Committee



# Sterchi Lodge

## Policies & Fee Schedule

Updated September 12, 2018



Sterchi Lodge is located on a mountaintop along the Tennessee-North Carolina state line about 80 miles from downtown Knoxville off Interstate 40. It is a heated, modern facility designed to be in harmony with its setting. Situated at the top of 35 wooded mountaintop acres, it borders both the Pisgah National Forest and the Cherokee National Forest. The Lodge offers beds for 42 people. The Lodge also features bathroom and shower facilities and a fully equipped kitchen. A large wrap around porch with rocking chairs, picnic tables and spectacular mountain views. Outdoor activities include children's playground, volleyball court, basketball goal, and nature trail. Hiking is available on the Appalachian Trail, which is located approximately one-half mile from the Lodge at Max Patch Mountain.

Sterchi Lodge is the property of Church Street United Methodist Church (CSUMC) established for the promotion of Christian fellowship and the advancement of God's kingdom. These facilities are provided and maintained by CSUMC for use by its members and other groups whose use of the premises does not conflict with the priorities and policies of CSUMC.

A Sterchi Lodge Fund has been established to help ensure the future maintenance and development of Sterchi Lodge. Memorials, honoraria and gifts to this fund may be made through CSUMC.

#### **Reservation Policies**

- Please note: A reservation that uses any part of the weekend, must include both Friday and Saturday nights.
  - Check-in is between 2:00 p.m. and 8:00 p.m. Check-out is 1:00 p.m.
- To allow for Lodge cleaning, a 24-hour period will be maintained between reservations.
- All groups will be scheduled in order of request and confirmed upon receipt of deposit, which is the total of the minimum daily charges for each night reserved or for day use only the minimum charge.
- Reservations may be canceled at any time. However, deposits will only be refunded upon the Lodge being booked by another group. Therefore, the sooner a reservation is canceled, the better the chance of receiving a refund.
- When a reservation is canceled due to snow or ice, the reservation deposit will be refunded per authorization from the Sterchi Lodge Committee.

#### **Reservation Procedures**

- Contact the church office at (865) 524-3048 for available dates. When making reservations, it is helpful to have selected a preferred date as well as a second and third choice of dates. (TIP: Weekend reservation for March through November generally fill up ten to twelve months in advance).
- Once the date has been confirmed via telephone, a packet of information will be mailed to you.
- Upon receipt of the deposit, the reservation will be confirmed. A letter of confirmation will be sent to the applicant.
  - In lieu of a damage deposit, guests will be invoiced for any damage to The Lodge occurring during a stay.

#### Please note the following:

- 1. All reservations are tentative until the above steps have been completed.
- 2. If the completed form and reservation deposit are not received within **15 days** of the date of the request, another group may be booked for those dates.
- 3. Any changes in time of arrival, departure, or approximate number of persons expected to use the facility must be communicated to the church office.
- 4. Reservations may be made up to 12 months in advance.

#### Responsibilities at the Lodge

- Check-in time is between 2:00 p.m. and 8:00 p.m. Check-out is 1:00 p.m.
- If earlier or later arrival time is needed, arrangements must be made no later than the evening prior to arrival by either calling the church office (865) 524-3048 or by calling the Lodge Host, Barbara and Jack Bratton, directly (828) 622-3524. The first people arriving must check in with the Host, check the condition of the Lodge, noting any damage or unclean areas and sign the Check-in Report.
- Observe all policies, rules, and procedures as stated in this document and discussed with the Lodge Host at Check In.
- All groups are responsible for all items on the Guest Check Out and Check Out List.
- At checkout time, the leader of the group must complete both the Check Out List and Usage Report with the caretaker.

Remit payment of Lodge fees along with the Usage Report and Comment Form (if appropriate) within one week to:

Church Street United Methodist Church
P.O. Box 1303
Knoxville, TN 37901

If no Credit card payment was made, make checks payable to: Church Street UMC. Please designate "Sterchi Lodge fees."

### **Rules and Regulations**

- NO REFUNDS, unless authorized by the Sterchi Lodge Committee.
- As a courtesy to the Lodge Host, reasonable quiet hours must be maintained between 10 p.m. and 8:00 a.m.
- Open fires are not permitted on the Lodge grounds.
- Leave live coals in the fireplace or grill rather than disposing outside it is a fire hazard.

- Tobacco products and e-cigarettes are not permitted inside the Lodge or on the Deck areas. We request
  that use of these products be confined to the parking area. You may use the front porch, only, during times
  of inclement weather. Please use designated receptacles outside the Lodge to dispose of used cigarettes.
  Absolutely no cigarette butts may be thrown on the Lodge property.
- No live trees, underbrush, or other plants may be cut or removed from the premises.
- No firearms, fireworks, explosives, alcoholic beverages, or illegal drugs are permitted on the premises.
- RV's & Tents are not permitted.

### **Lodge Facilities**

- Double-deck bunks with twin-size mattresses (total of 20 beds in upstairs dorm and 20 beds in downstairs dorm).
- Separate areas for sitting/study with couches and large desk in each dorm.
- Complete tiled shower and toilet facilities in each dormitory.
- Counselor's suite, consisting of two twin beds and private bath.
- Cooking and dining equipment including:
  - 10 electric range eyes, including 4 heavy capacity eyes for large pots.
  - 1,000-watt microwave oven
  - High capacity commercial grade refrigerator
  - Regular capacity refrigerator/freezer combo
  - Commercial ice maker
  - 12-cup drip coffee maker / 30 cup coffee maker
  - Commercial dishwasher, including detergents
  - Flatware, dishes, pots and pans
  - Dishwashing liquid
  - Dish towels, dish cloths, large garbage bags
  - Large charcoal grill for outdoor use
  - Brooms, mops, cleaning supplies
- Basic First Aid Kit and AED

•	The following recreational equipment is available:  - Basketball goal  - Volleyball net  - Ping-pong table  - Play ground
•	Piano
•	Fireplace
•	Wifi
•	Television set with Satellite Cable and VCR
•	Wall projection screen
•	Deck rocking chairs
•	Firewood is usually available; check with the Lodge Host before arrival
•	Telephone in Lodge Host's apartment is available for emergency use: Telephone (828) 622-3524

What to Bring:
☐ Pillow, 2 flat sheets and blankets (or sleeping bag) ☐ Towels, soap, and other personal items ☐ All food and beverages ☐ Paper napkins ☐ Charcoal
☐ Table games ☐ Basketball, volleyball, ping- pong balls

• Due to location and sometimes extreme weather at the Lodge, Wifi and Television Reception are not always available and should be considered a courtesy of the Lodge.



#### **Directions**

#### From Knoxville:

- Take Interstate 40 East through Newport and across the North Carolina state line
- Take the 1st North Carolina exit -- Exit 7 -- Harmon Den
- Turn left at the bottom of the exit ramp -- the road turns to gravel almost immediately.
- Drive approximately 6.8 miles and make a sharp left turn just past a brown forestry sign.
- (You will also see a sign pointing to Max Patch at this turn).
- Drive approximately 2 more miles, passing the Max Patch Trailhead on the right and a large pond with a boardwalk on the right.
- The Lodge driveway to the Lodge is on the left approximately 2/10 of a mile past the pond.

**Alternate route** (this route takes longer, but may be useful in the event of traffic jams or snow):

- Take Interstate 40 East to the 1st Newport exit -- Highway 25. Take Highway 25 towards Newport.
- Continue on Highway 25 through downtown Newport to Del Rio.
- At Del Rio, turn right on Highway 107. Continue on Highway 107 for several miles.
- Turn left on Round Mountain Road. This will turn into a gravel road almost immediately.
- Follow this road for approximately 9 or 10 miles, winding through the mountains.
- The Lodge driveway will be a sharp turn to the right. If you reach the pond with the boardwalk on your left or the Max Patch Trailhead, you've gone too far.

#### From Asheville:

- Take Interstate 40 West towards Knoxville/Newport.
- Take Exit 7 -- Harmon Den
- Turn right at the bottom of the exit ramp -- the road turns to gravel almost immediately.
- Drive approximately 6.8 miles and make a sharp left turn just past a brown forestry sign. (You will also see a sign pointing to Max Patch at this turn).
- Drive approximately 2 more miles, passing the Max Patch Trailhead on the right and a large pond with a boardwalk on the right.
- The Lodge driveway to the Lodge is on the left approximately 2/10 of a mile past the pond.

**Alternate route** (this route takes longer, but may be useful in the event of traffic jams or snow):

- Take Interstate 40 West towards Knoxville/Newport.
- Take Exit 15 -- Fines Creek. Follow this road for a few miles until you come to a stop sign.
- Turn left at the stop sign onto Max Patch Road. Road immediately turns to gravel. Follow this road for several miles until you pass the Max Patch Trailhead on the right and then a large pond with a boardwalk.
- The Lodge driveway to the Lodge is on the left approximately 2/10 of a mile past the pond.

Note: The Lodge has 2 street addresses, one in NC and one in TN, and the driveway is marked with both addresses: 6303 Max Patch Road, Hot Springs, NC 28743 (mailing address for caretakers) 5000 Round Mountain Road, Del Rio, TN



## 2019 Sterchi Lodge Rates and Worksheet



(Give form to Caretaker prior to departure)

Group:		Arrival	Date:	/_	
Leader:	Departu	ure Date:			
Rates and Fees: No charge for ch	nildren under 6 years o	f age. A \$75.00 Cleanir	ng Fee will be	assesse	d for all groups.
	kdays \$60.00/night (no kends and Holidays \$2		dable)		
Weekdays (Sunday - Thu		of 5 or less: \$60 per ni of 6 or more: \$12 per		ight	
Weekends and Holiday:	pay \$225 per night e pay \$15 per person, p	per night			
	Weekends stays mu	st include both Friday a	and Saturday	nights	
Holidays (nights	of): December 31, Jan Sunday before Lab	uary 1, Sunday before oor Day, Wednesday a			·
Please fill out below:					
	Number of persons	x Rate per night (See above)  \$ =  \$ =  \$ =  \$ =  \$ =  Total for stay:  Less Deposit:  Cleaning fee:  Amount Due:	\$		
Caratakari		, , , ,			Church Street UMC)
Caretaker:		Group Leader: _			





### 2019 Sterchi Lodge Reservation Form

To make a reservation: Call the church office at 865/524-3048 to select a date; complete and return this form along with the reservation deposit within 15 days to:

Sterchi Lodge Reservations

Church Street United Methodist Church, P.O. Box 1303, Knoxville, TN 37901-1303

ARRIVAL at Lodge	Date:	<u>_</u>	<u></u>	Time:	
DEPARTURE from Lodge	Date:	<u>_</u>		Time:	
Group Information:					
Group Name					
Affiliation	(name	of church, o	rganization o	r group)	
Estimated group size					
Group Leader:					
Name					
Address					
City, State, Zip					
Phone					
Email Address:					
Deposit submitted:					
\$	(Equals min	imum dailv o	charge times	number of days. See rate ch	art in Policies and
Fee Schedule. Reservation forr Deposits are non-refundable.	ns arriving with	nout the req	uired deposit	will be automatically rejected	d). Please note:
By signing this application, you a Policies & Fee Schedule packet Lodge by the above group.	•	•	•	<u>~</u>	
NOTE: A recommendation that were	signati			hath Friday and Cabyday wie	hts Observative to

NOTE: A reservation that uses any part of the weekend, **must** include both Friday **and** Saturday nights. **Check-in is** at 2:00 pm (or later).







Group Name:			Dat	e:
Name of Gro	oup Leader:		Contac	t No
Alternate Contact:			Contact	No
Church Stre	et UMC Members	☐ Yes	□ No	
Ackno	owledgement of Ster	chi Lodge R	ules & Regula	tions (please initial)
•	may be thrown on the Parking Lot and on the No live trees, underbru	t to be remove mitted on the L fireplace or gr e-cigarettes a Lodge property front porch if ush, or other pl explosives, al permitted.	d from the Deck odge grounds. ill rather than dis re not permitted y. No Smoking of Raining.	Area.
	Kitchen/Hobart			
	Grill/Fireplace			
	First Aid / AED			
	Opening/Closing	Windows (	very importar	nt)
	Women's Dorm/B	athroom		
	Men's Dorm/Bath	room		
Notes:				
Lodge Host:		Group L	.eader:	



### STERCHI LODGE GUEST CHECK OUT LIST



Group I	Name:								
Name of Group Leader:				Con	tact No				
Alterna	te Contact:			Con	tact No				
Numbe	r of Guests	(6 years old o	or older):						
Fri.:	Sat.:	Sun.:	Mon	Tues	Wed	Thur			
Chaald:									
Checkli		ete the "Rate	Worksheet"	and give to H	ost at Check	Out			
				and bathroom e Removal fo					
	Wash, table to		put away all	dishes and w	ipe off counte	ertops and			
	Remov	e all food fro	m refrigerato	r and cabinets	6				
	Make sure the Lodge is left in a reasonably Clean and Orderly fashion								
	Put bunks in neat order								
Turn rocking chairs upside down and arrange near walls out of weather									
	Leave used coals in grill and fireplace to die out. Do not dump on grounds								
	Close doors to fireplace								
	Final Walk Through with Lodge Host								
Lodge I	nspection (	Note damage	e or unclean a	areas)					
Group I	eader			 Date					



## 2019 Sterchi Lodge Comments



To better serve you, we welcome any comments you may have to help make your stay an enjoyable one.

Upon your arrival:			
<ul> <li>Was the kitchen clean?</li> <li>Comment:</li> </ul>	Yes	No	
Were the dormitories clean?     Comment:	Yes	No	_
Were the bathrooms clean?     Comment:	Yes	No	_
Was the general condition of the lodge good?     Comment	Yes	No	
Did your Lodge experience meet your expectations?     Comment	Yes	No	
Is there any broken furniture or equipment that needs repair?  Indicate repairs needed	Yes	No	
<ul> <li>How might we improve for your next visit?</li> <li>Comment</li> </ul>			
Please include any other comments below:			
Individual or Group Name		Date/	



#### **CREDIT CARD AUTHORIZATION**

GROUP NAME	
DATES OF STAY	
NAME ON CARD	
ADDRESS	
CARD NUMBER	
CODE	
EXPIRATION	
AMOUNT	
SIGNATURE	

This information will be maintained in a locked file until your party has checked out and facilities inspected. After all fees have been collected this document will be destroyed.



# John Sterchi Memorial Lodge Emergency Contact and Safety Information



# **Primary 911 Address:**

6303 Max Patch Road Hot Springs, NC 28743

## **Secondary 911 Address:**

5000 Round Mountain Road Del Rio, Tennessee 37723

(828) 622-3524

The Sterchi Lodge phone number is (828) 622-3524

In an emergency call 911. (note-It will take an ambulance 45-60 minutes to reach you. An ambulance dispatched to the lodge is required to take you to an Asheville North Carolina Hospital regardless of where it comes from.)

# For the safety of our guest we have new Safety Guidelines:

- First Aid kit is in the pantry closet beside the Kitchen.
- An AED device is in the main hallway.
- Fire Extinguishers are located throughout the Lodge
- In the case of fire or evacuation everyone should proceed to the parking lot under the street light.
- In case of a Tornado Warning all guest will assemble at the ground floor at the hallway leading to the men's dorm.
- The caretakers will check to make sure everyone is accounted for.
- In order to keep our guest safe, we now have an Overnight Guest Registry. The name of each person who is staying overnight in the lodge is needed each night in case of emergency.

# Guest Registry for Guest staying overnight:

Date		
1		
2		
3		
4		
5		
6		
7	31	
8	32	
9	33	
10		
11	35	
12		
13		
14		
15		
16	40	
17	41	
18	42	
19	_	
20	_	
21		
22	_	
23	_	
24		